





Project: Quality and Affordable Healthcare Delivery Program

Assessed By: CSRBOX (Renalysis Consultants Pvt Ltd.)

Initiated in 2019, the project aims to build a quality and affordable model of care for NCDs among the low-income communities in 28 districts across 4 states (Uttar Pradesh, Assam, Rajasthan, and Gujarat) and 1 union territory (J&K) in India. Originally designed to raise awareness about Non-Communicable Diseases, the project's scope was expanded to include COVID-19 awareness and livelihood generation activities during the pandemic.

Through the establishment of 3 health clinics, the project has successfully facilitated 10,500 NCD consultations and the screening of 8660 patients. Out of these, 3320 patients were diagnosed with NCDs, 83% of whom indicated improvement in overall health status due to the services provided by SHAs. 86% of the beneficiaries reported an increase in NCD awareness through the home visits of SHAs and health camps conducted as part of the intervention. The COVID-19 support provided through the project resulted in increased awareness amongst the community members and also catered to 4300 patients through telemedicine consultations. The project addressed the livelihood needs of 1500 women by providing them with an average monthly income in the range of INR 2,200-6,000 through mask stitching and selling, and SEWA Bazar (vegetable selling).

The assessment report suggests exploring collaboration opportunities with Anganwadis to increase NCD awareness amongst pregnant and lactating mothers. To ensure enhanced delivery and regularity of follow-ups, the project scope can extend to prioritize patients as per low, medium, and high-risk levels.

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